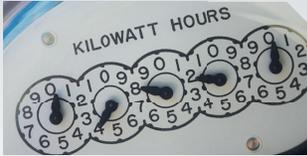


Prepaid electricity vending



PayCity's state of the art ES Prepayment Management and Vending system was designed in partnership with small and large governmental authorities to meet the needs of specific work processes.

Available as a full-outsourced product hosted on our servers or an internally managed system based in your place of business, it cost effectively increases your control over the distribution of energy in your community while reducing associated backend administrative requirements.

In part or whole, the ES Prepayment Management and Vending system offers:

- Comprehensive meter management.
- Workflow management, assigning tasks to field engineers per geographical region.
- Access to thousands of points of sale.
- Merchant management including upfront vending and vendor blocking.
- Graphical representation of meters and vendors through GIS mapping.
- Customisable interface supporting complex tariff structures.
- Revenue protection functionality through threshold reports and historical meter data.
- Integrated billing system interface for comprehensive date-collection management.
- Flexible reporting structures and automated reports.

payCity connected cities

PayCity is a dynamic, efficiency enhancing revenue collection package that is fully flexible to the needs of individual markets. From streamlined control of prepaid electricity vending to a full suite of business intelligence functionality, its elements can work together to form a complete start-to-finish system or on their own to fulfil specific needs and requirements.

Designed around the work processes of small and large government authorities, PayCity frees its users from the demanding task of chasing debt so that they can instead focus on service delivery.

In part or whole, PayCity offers:

- State of the art prepaid electricity vending management.
- An extensive range of vending channels including retail outlets, standalone kiosks, banks, mobile applications and a web portal.
- Daily transaction reconciliation.
- 24/7 customer support.
- Customised business intelligence reports providing real-time data on customers and key performance indicators.
- A Revenue Protection Suite for increasing recovery of unaccounted electricity revenue.

payCity connected cities

PayCity is a product of Syntel (Pty) Ltd.

Founded as Plessey South Africa in 1963, Syntel is a leading blue chip company providing leading edge technological services and solutions for road safety, traffic management and revenue collection.

As a trusted partner to local, regional and national governments around Africa and the world, Syntel understands the dynamics of effective public-private partnerships when it comes to the needs of cost-effective service delivery. The company currently has operations in South Africa, Namibia, Nigeria, Tunisia and Fiji.

Majority-owned by Healds Consolidated Investments, Syntel is a certified Level 2 BBBEE contributor and is dedicated to continually improving its scorecard in all respects.

www.paycity.co.za

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welcome to PayCity...

payCity
connected cities

PayCity extends your reach into the communities you serve, providing consumers with true choice in the way they financially interact with you

...population: 3.5million (and growing)

Improving your cash flow

PayCity extends your reach into the communities you serve, providing consumers with true choice in the way they financially interact with you. Set-up costs are minimal and our performance-based fee structure is linked to the revenues collected.

Based on what is most effective for your constituency, PayCity is able to handle revenue collection for prepaid electricity, municipal accounts, telephone bills, traffic fines and more. It offers a host of payment channels including manned and unmanned terminals in government offices, grocery, retail and convenience stores, banks and ATMs, third party aggregators, on the web, and through mobile technology. Aggregators based on what is right for your community, payment options include cash, credit card and bank transfer.

With payments being made at so many different points of sale and via different technology platforms, the PayCity Transaction Switch facilitates reconciliation by consolidating activity, in real time, into a central back end system. Once consolidated, data is available in the form of daily and monthly sales reports, credit snapshot reports, variance analysis per product or service offering, real time tracking and visibility of "pipelines" money for settlement and more.



Our advanced analytics add one step closer to informed decision making

Enhancing your business intelligence

PayCity's advanced analytic additions, the SS Reporter and the Revenue Protection Suite, have been specifically designed to increase the information available for key decision making around the management of prepaid electricity vending.

Fully customizable to your requirements, our SS Reporter comes with a standard set of reports detailing real time trends in a number of areas including Points of Sale and usage summaries, which vendors are most popular with your constituency and the neighbourhoods in which they are the most popular, what areas are consuming the most energy and in what quantities, and more.

Our Revenue Protection Suite (RPS) add-on is a critical tool for identifying areas where energy resources are being deliberately tampered with and/or diverted. RPS reports provide utilities and government authorities with the power to process large amounts of tamper, consumption, customer account and energy balancing data to investigate and/or reclaim lost and unaccounted for revenue in a timely manner.

State of the art, web-enabled technology

All PayCity modules are web-enabled for optimized remote location management. No matter where you are, PayCity is with you.

Our S3 technology is proprietary but able to adapt for plug and play functionality with your current systems. Introducing PayCity to your existing offering does not necessarily translate into a ground shaking change but rather an enhancement of your current investment.

Through our state of the art e-commerce portal, paycity.co.za, we are able to extend your offering to your constituency by giving them a one-stop online destination to manage and settle all their important payments: electricity, traffic fines, vehicle license registration, cellphone and telephone time and more. Working with you, the portal can also communicate with your client base about what payments are outstanding by sending them timely reminders. Our portal is the largest of its kind in Africa, with more than one million registered users.

At the end of the day, PayCity is a robust, bottom-up solution designed to work for you and your constituency for optimum efficiency when it comes to revenue collection and management.



Our web-based architecture offers optimized remote location management for all aspects of the revenue collection function